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Is in an image file format like .jpg or .png. Do not upload a .pdf file. Find valid types of ID for age verification Some examples of a valid government ID may include your: Driver's license Passport National ID card When you select an ID for verification, keep in mind that: The types of ID you can use for age verification may vary by country. Your country may have additional restrictions or other types of ID that you can use for age verification. You may be able to submit a valid ID from your home country, even if you live somewhere else. Get country-specific guidance Country Instructions Australia Accepted types of IDs include: Driver's license Proof of Age card Passport Belgium If you use your National ID, block out your photo and national registration number from your document. Czechia Submit only the front of your ID card. Your name and surname, your date of birth, and the dates of issue and expiry of the ID document must be clearly visible. 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You should review the Terms of Use and Privacy Policy of Google's partner that performs the verification, Private ID. Private ID explains the process to you. If you have questions about the process, you can contact them directly. When Private ID verifies your age, Google provides to Private ID only a random identifier for your Google Account. No other data associated with your account is shared. When age estimation is complete, Private ID shares with Google if they can confirm you're old enough. Your selfie is then deleted. If you prefer a different method or don't want to continue, tap No thanks. Review the information from Private ID. Decide if you want to continue. If yes, follow Private ID's instructions to take your selfie. After you complete the steps to take your selfie, Private ID returns the verification result along with the identifier to Google to verify your age. Tip: If your age: Is verified: You'll get a confirmation message. Isn't verified: You'll get information on options to try again or use a different verification method. Use an email address for age verification Important: Not all age verification options are available in all countries. How to use your email address for age verification If you attempt to access age-restricted content or features and you're asked to verify your date of birth, select Verify. Tap Use your email address. If you want to continue, review the information on the next screen and tap I agree. Google provides your email address to VerifyMy, a third-party partner that performs the verification. VerifyMy will share your email address with its partners to review sites and apps where you have previously used this email address. No other data associated with your account is shared. When age verification is complete, VerifyMy notifies Google if they can confirm you're old enough. VerifyMy doesn't save your email address or use it for any purpose except to verify your age. Learn more about VerifyMy's Privacy Policy. If you prefer a different method or don't want to continue, tap No thanks. Tip: In some cases, we aren't able to verify your age with this method. If that happens, you can choose a different way to verify. How email address verification works To verify your age, Google shares your email with its third-party partner, VerifyMy. VerifyMy will share your email address with its partners who are database providers to review sites and apps where you've previously used this email address. Relevant sites and apps might include, for example: Financial institutions Gaming, streaming & entertainment providers Government & credit bureaus Mortgage lenders Professional services & software Retail services Travel & leisure services Utility providers VerifyMy is responsible for processing that data to determine whether you're 18 or older. They won't try to determine your exact age or whether you're under 18. VerifyMy and its partners will not use your data for purposes unrelated to age verification, and they won't keep your email address any longer than needed for verification. Learn more about VerifyMy's verification process. If Google receives confirmation that you're old enough, you'll have access to certain content, features, and services. Use a credit card for age verification If you attempt to access age-restricted content or features, and you're asked to verify your age, select Verify. Select Use your credit card. Follow the instructions to enter your credit info. Important: When you check your bank account or card statement, you may find a pending payment authorization. This authorization happens so Google can make sure the card is valid. This is an authorization request, and not a charge. You don't pay for an authorization. An authorization may stay in your account for 1 to 14 business days depending on your bank. If you still find the pending authorization after 14 business days, contact your bank for more information. If you enter your credit card info for age verification, Google can use it to: Confirm your credit card is current and valid. Confirm you're old enough to access certain content, features, or services. You won't be charged to verify your age. Tip: If you enter your credit card info for age verification, Google will retain this data as necessary to meet legal and regulatory requirements. Post to the help community Get answers from community members SearchClear searchClose searchGoogle appsMain menu Parents in your family group can use Family Link to manage account settings in your child's Google Account. Check your child's Google Account settings As a parent manager on Family Link, you can control various aspects of your child's online experience. 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Tips: Whether or not your child can control their own account settings doesn't change the settings themselves. Its recommended for parents to make sure the settings are correct after they change this control. You can also manage these settings from g.co/YourFamily. 2-Step Verification for your child's account If your child has 2-Step Verification turned on for their account and you change their password, 2-Step Verification gets turned off. After 2-Step Verification is turned off, a notification email is sent to both you and your child. Your child can turn on 2-Step Verification again once they sign in to their account. Learn more about 2-step verification. Delete or undelete your child's Google Account Learn more about how to delete or undelete your child's account. Related resources Google Cloud certification exams are delivered through Kryterion's Webassessor platform and can be taken either onsite at any available test center around the world or remotely from your home or office. 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In case of a mismatch, you will not be allowed to take the exam, and your exam fee will be forfeited. To update your legal name before your scheduled exam date, please contact support. Contact us Tell us more and we'll help you get there To easily manage and share content across all of your devices and the cloud, use Google's desktop sync client: Drive for desktop. If you edit, delete, or move a file on the Cloud, the same change happens on your computer and devices, and vice versa. In this way, your files are always up to date and can be accessed from any device. You can use Drive for desktop to: Open files stored on the Cloud directly on your computer. Find and organize your files in your computer's file system without using storage space. Sync folders from your computer to Google Drive. When you sync, your files download from the cloud and upload from your computer's hard drive. After you sync, your computer's files match those in the cloud. Your files stay up to date and accessible, any change you make applies across devices. Save files and folders for offline use. This includes files from shared drives. Collaborate on Microsoft Office files in real time. If you use Outlook on Windows with a work or school account, send and save files with Microsoft Outlook. Important: Before you start, check that your operating system is compatible with Drive for desktop. Download Drive for desktop: DOWNLOAD FOR WINDOWS Open "GoogleDriveSetup.exe." Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Drive for desktop or your organization might have to install it for you. If you have questions, ask your administrator. On Drive for desktop, at the bottom right, in the system tray, you can find the Drive for desktop menu . Tip: To Show hidden icons, click the arrow. To make it easier to find Drive for desktop when it's closed, you can pin it. To add Drive to the Start menu: In your Start menu, right click Drive Pin to Start. To add Drive to the taskbar: In your Start menu, right click Drive Pin to Taskbar. Important: Before you start, check that your operating system is compatible with Drive for desktop. Download Drive for desktop: DOWNLOAD FOR MAC Open GoogleDrive.dmg. Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Drive for desktop. Your organization must install it for you. If you have questions, ask your administrator. On Drive for desktop, at the top right, in the menu bar, you can find the Drive for desktop menu . To make it easier to find Drive for desktop when it's closed, you can pin it. To add Drive to your Dock: In the Applications folder, drag the Drive app to the left side of the recently used apps separator line. Sign in to Drive for desktop Sync files and folders to Drive for Desktop For this same video with audio descriptions, go to Sync files and folders to Drive for Desktop. When you first open Drive for desktop, you receive a notification Google Drive would like to start syncing. Click OK. On your computer, open Drive for desktop . You can sync files from your computer to Google Drive and backup to Google Photos. On your computer, open Drive for desktop . Click Settings Preferences. On the left, click Folders from your computer. Select an option: Sync with Google Drive: Files you change in the synced folder reflect on Drive. Drive changes reflect on your computer. Synced folders shows under "Computers." Back up Google Photos: Only photos and videos upload. Photos or videos you delete in one place don't delete in another. Edits upload as new images. You can find your photos and videos from any device online or on the Google Photos mobile app. Use Drive for desktop with macOS Sync to Google Drive & Google Photos Important: If you only store photos and videos, we recommend you backup to Google Photos. If you store your files in photos and videos, they upload twice and use more of your Google storage. Network Attached Storage (NAS) only supports backups to Google Photos. Important: If you have multiple Apple Photos libraries, only the System Photo Library syncs to Google Photos. You can sync all Apple Photos libraries in Drive. If you sync an Apple Photos library with Drive, everything syncs. We do not recommend you make changes to these files from another computer or in the cloud as it can corrupt your library. Your System Photo Library is the only library that works with iCloud Photos, Shared Albums, and My Photo Stream. If you only have one photo library, then it's the System Photo Library. Otherwise, the first photo library that you create or open in Photos is your System Photo Library. When you download photos and videos from your iCloud and upload them to Google Photos, it temporarily uses your Hard drive space. Learn more about backing up photos & videos. Access your files when they're synced On your computer, click your name Google Drive . You can find several options based on your Drive usage: My Drive: Contains your own personal files and folders. Shared Drives: Contains files and folders others share with you. Other Computers: Displays files synced from other computers connected to your Google Account. Double click the file you want to open. Files created in Google Docs, Sheets, Slides, or Forms open in your web browser. Other files, like Word docs or .pdf files, open in their default programs on your computer. Tip: If your Drive and "My Drive" folder is empty, you can't find the "Shared Drives" or "Other Computers" views. Customize your Drive for desktop settings Improve your Drive for desktop experience with Advanced Settings. You can: Customize sync preferences. Enable or disable real-time presence with Microsoft Office. Customize Google Photos settings. Customize general settings, such as automatic launch, hotkeys, and proxy settings. Learn how to customize your Drive for desktop settings. Open files & folders offline Search for your Drive files To find your files in Drive, search in Drive for desktop. When you search in Drive for desktop, rather than in Windows Search or macOS Spotlight, it ensures that your search includes all files from the Drive streaming location. On your computer, open Drive for desktop . Click Search . Enter your search terms. Tip: You can use the same advanced searches as in Drive web. Open your file. If the file is on your computer, it opens with the associated application. Otherwise, it opens in Drive web. Tip: To open the search window you can also use the search hotkey combination. Work on MS Outlook & Office files Mirroring My Drive Mirroring and streaming are two ways to sync your files. Folders from your computer can only be mirrored. Shared drives and other computers can only be streamed. My Drive can either be mirrored or streamed. When Drive for desktop is installed, the My Drive folder is streamed. You can update your preferences and choose to mirror or stream My Drive after installation. Learn about streaming and mirroring options with Drive for desktop. Learn how to find and fix errors in Drive for desktop In Drive for desktop, under Activity, a Some errors occurred banner displays. To display the list of errors, you can either: Click the link in the banner. Click Settings Error list. Learn more about how to fix errors. Related resources SearchClear searchClose searchGoogle appsMain menu

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